

Kansas Foundation for Medical Care (KFMC)

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Survey Instruments and Purpose

Survey Instruments	Health Plan Survey
Version/Population	Medicaid – Adult and Child
Additions/Changes to Instruments	KFMC fields only the English version of these surveys, but uses a Spanish language service line for people who need help.
Purpose of Project	<p>The State of Kansas mandates that the Medicaid program conduct the survey. KFMC is the Quality Improvement Organization for the State of Kansas. It uses the results of CAHPS surveys primarily to help create quality improvement recommendations for the State Medicaid program.</p> <p>KFMC also assesses the methodology and quality of data for other health plans conducting CAHPS in Kansas to assure the validity of survey results being reported by these companies.</p>

Survey Administration

Administered Since	1997
Administration Mode	Mail with one postcard follow-up

Uses of Survey Results

Reporting	<p>KFMC reports its results to the following groups:</p> <ul style="list-style-type: none"> • Health care providers • State officials, who receive a report with specific recommendations from KFMC • The Medical Advisory Committee, made up of doctors and state officials
Quality Improvement	<p>KFMC's report to State officials and the State Medical Advisory Committee includes recommendations for QI initiatives. The Medical Advisory Board decides which recommendations to implement.</p> <p>Participating health care providers receive a brochure with CAHPS survey results.</p>
Marketing/Publicity	

11/23/2004